Student Login Instructions

- Go to UCC’s home page: [www.umpqua.edu](http://www.umpqua.edu)

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**Student SELF SERVICE**

1) Login:
   - **User ID** - Student ID# (8XXXXXXXX)
   - **Pin** - Your birth date (MMDDYY) – 1st time login only.

2) Click **Login**

3) Enter **Old Pin** again – *Your birth date*

4) Enter a **New Pin**. PIN needs to be between 6 and 15 characters long, letters and/or numbers. PIN is **case-sensitive**:

5) Click **Change PIN**

6) In the following page you will be asked to complete a question & answer hint to help you remember your password.
   - Make sure the answer to your question IS NOT YOUR PASSWORD.

- Click on **Student and Financial Aid** to view your registration status, academic records and financial aid status.

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**Student EMAIL**

1) **Sign In**:
   - **Username**: (Student ID#)@student.umpqua.edu.
   - **Password**: Same as the PIN you created in Student Self Service

2) Click **Sign in**

3) Click on **Email**:

   To find out the email address that is assigned to you that does not contain your student ID#, click **Compose Mail**. Your email address can be found next to **From**:

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**NEED HELP?**
If you have any login problems please contact your HELP DESK at (541) 440-7808.