

COMMUNITY CONNECTIONS

Fall 2023



Acquire skills to build core technique

[View class on page 5](#)

SEE INSIDE

NEW SOAPS & SIP,
JAPANESE BENTO,
AND BEGINNING
BOXING CLASSES

SBDC SMALL
BUSINESS PROGRAM
SERIES BEGINS

GET YOUR GED

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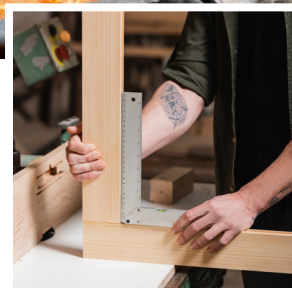


UMPQUA
Community College



Register Now

For full descriptions: umpqua.edu/cwt



LIFELONG LEARNING



LIFESTYLE CLASSES

umpqua.edu/lifestyle

JAPANESE BENTO **NEW**

\$79 Learn different culinary themes & skills to prepare a delicious Japanese lunch box.

9/30 Sat 10 am-2 pm Campus Ctr Kitchen

WE CAN COOK! EXPERIENCE **NEW**

\$79 Child/adult-paired class develop cooking skills in a fun, healthy, and safe environment.

10/7 Sat 10 am-Noon Campus Ctr Kitchen

ROLL YOUR OWN SUSHI **NEW**

\$89 Learn how to prepare rolled sushi from start to finish.

10/13 Fri 5:30-8 pm Campus Ctr Kitchen

DUTCH OVEN COOKING

\$75 Learn how to select, care for, and use a Dutch oven to produce GREAT tasting food.

10/21 Sat 10 am-2 pm Campus Ctr Patio

THE CHARCUTERIE EXPERIENCE

\$59 Explore charcuterie — learn to prepare a board and pair with a glass of wine.

11/4 Sat 4-6 pm Lang Tasting Room

TAMALE MAKING 101 — HOMEMADE TAMALES

\$55: Impress your family and friends with a recipe and step-by-step demo for the perfect tamale.

12/2 10 am-1 pm Campus Ctr Kitchen

12/9 10 am-1 pm Campus Ctr Kitchen

WOODWORKING JOINERY **NEW** WORKSHOP

\$99 Joinery: the secret to a stronger, more professional woodworking.

9/30 Sat 10 am-1:30 pm

Riddle High School, 147 Main St., Riddle

BUILDING YOUR OWN WOODWORKING WORKSHOPS, START TO FINISH **NEW**

\$99 Learn to build your own woodworking projects, start to finish.

10/5-11/23 Thu 6-8:30 pm

Riddle High School, 147 Main St., Riddle

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FUN AND INSIGHTFUL CLASSES FOR GRANDPARENTS

Roseburg-based GrandparentsAcademy.com is proud to partner with UCC to offer world-class online classes for local grandparents who love their grandkids and also love to learn!

- Grandparenting from a Distance
- New Grandparent First Steps to Success
- Intentional Grandfathering
- Cultivating Values with Grandchildren
- And more ...



VIEW THE FULL CATALOG & REGISTER ONLINE



FUNDAMENTALS OF WELDING

\$199 Learn the basics of welding in a project-based course (open-lab format).

9/28-11/2 Thu 6-8 pm LH 11

WINE & SPIRIT EDUCATION TRUST (WSET)

Register with [Linfield University at https://www.linfield.edu/wine/wset.html](http://www.linfield.edu/wine/wset.html)

Linfield offers Oregon's industry professionals, local beverage enthusiasts and Linfield students the opportunity to study and earn Wine and Spirit Education Trust (WSET) awards on campus and online.

Level 1 Award in Wines

\$350 Explore global regions and wine styles for consumers and industry professionals.

10/14 Sat 9 am-6 pm

Level 2 Award in Wines

\$795 Explore global regions and wine styles for consumers and industry professionals.

10/28 Sat 9 am-6 pm

CULTIVATING VALUES WITH GRANDCHILDREN **NEW**

Register at GrandparentsAcademy.com/ucc

\$147 Identify and cultivate values with your grandchildren from any distance.

10/2 Mon Online

ONLINE RECONCILIATION STRATEGIES FOR ALIENATED GRANDPARENTS **NEW**

Register at GrandparentsAcademy.com/ucc

\$147 How to leverage the internet in your journey towards reconciliation.

10/2 Mon Online

GRANDPARENTING FROM A DISTANCE **NEW**

Register at GrandparentsAcademy.com/ucc

\$147 Proven strategies for connecting long distancing grandparents and grandchildren.

10/2 Mon Online

LIFE SKILLS FOR HEALTHY RELATIONSHIPS **NEW**

\$59 Learn to recognize and monitor your stress to build and maintain healthy relationships.

9/25-10/30 Mon 6-8 pm TAP 14

Lifestyle classes continued on pg. 4



For full descriptions and to register, visit ed2go.com/Umpqua

We are pleased to partner with Ed2go to provide a variety of online classes. Find class offerings in areas of art, health and wellness, writing and foreign language. We also have a large variety of courses for business and career training.

Register Now

For full descriptions: umpqua.edu/cwt



Lifestyle classes continued from pg. 3

#1 – REAL LIFE PET PATROL: **NEW** FIDO & FLUFFY DO SUMMER

\$39 Know how to prepare your furry best friends for the Pacific Northwest summer.

9/30 Sat 1-4 pm CWT 15

#2 – REAL LIFE PET PATROL: **NEW** FUR BABIES-NEWBIE CARE

\$39 Learn all the Vet Techy things you need to know about taking care of puppies/kittens.

10/14 Sat 1-4 pm CWT 15

#3 – REAL LIFE PET PATROL: **NEW** PET CARE WINTERIZING

\$39 Ensure your furry friends are included in your winterization plan.

10/28 Sat 1-4 pm CWT 15

#4 – REAL LIFE PET PATROL: **NEW** PET 911/FIRST AID

\$39 Know how to take care of your best friend in case of emergency and first aid needs.

11/18 Sat 1-4 pm CWT 15

#5 – REAL LIFE PET PATROL: **NEW** FIDO & FLUFFY DO CHRISTMAS

\$39 Learn what you need to do to make the holiday season grand for you and your pets.

12/9 Sat 1-4 pm CWT 15

SOAPS & SIP: BEGINNING SOAP **NEW** MAKING AND WINE TASTING EXPERIENCE

\$59 All you need to know to begin soap making, combined with a Sip experience at SOWI.

11/18 Sat 12-3 pm Lang Tasting Room

BEGINNING BATH BOMB MAKING **NEW** AND WINE TASTING EXPERIENCE

\$45 All you need to know to begin bath bomb making, combined with a Sip experience at SOWI.

12/2 Sat 12-3 pm Lang Tasting Room



UCC EMPLOYER SEMINARS

11/10/23 Employee Burn-Out – Alyssa Harter

1/19/24 New Employer Law Updates – Mike Cleri

3/15 Improving Your Leadership Skills Through Laughter and Play – Leigh Anne Jasheway

5/17 TBA

Coming Soon!

UCC strives to support local businesses, by providing affordable, local trainings with relevant labor law and employee development topics presented by dynamic speakers — for all levels of management to broaden skills and knowledge needed in the workplace, from improvement of environment and morale to basic computer abilities.

HEALTH AND WELLNESS CLASSES

umpqua.edu/healthwellness

PAIN RELIEF GENTLE YOGA GOLD CLASS

\$99 Discover ways to move, breathe and approach chronic pain and lessen symptoms.

9/25-12/6 Mon, Wed 1-2 pm
Zen Den Yoga Studio, 735 SE Cass, Roseburg

TAI CHI GOLD CLASS

\$89 Study the martial art of Tai Chi. Increase your physical and spiritual health.

9/26-12/7 Tue, Thu 10-11 am WCH 20

QIGONG GOLD CLASS

\$95 Uses stretching, deep breathing and invigorating circular motion for your body.

9/26-12/7 Tue, Thu 11 am-Noon
Roseburg Dance Studios, 965 SE Court St.

AIKIDO

\$55 Develop self-defense skills, improve balance and physical conditioning.

9/26-12/7 Tue, Thu 7-8 pm AC 10

BEGINNING BOXING NEW

\$105 Beginning skills to build core techniques.

10/1-11/13 Sun 1:30-3:30 pm WCH 20
Mon 5:30-7:30 pm WCH 20

GET MOVING, GET FIT GOLD CLASS

\$69 Low-impact aerobics improving flexibility, coordination, strength, and balance.

10/30-12/22 Mon, Wed, Fri 9-10 am
Glide Cmty Ctr, 20062 N Umpqua Hwy, Glide



LANGUAGE CLASSES

umpqua.edu/language

BEGINNING CONVERSATIONAL SPANISH GOLD CLASS

\$89 Gain practical knowledge and basic conversational skills.

9/28-12/7 Thu 5:30-7:30 pm TAP 14

INTERMEDIATE CONVERSATIONAL SPANISH GOLD CLASS

\$89 Gain practical knowledge and basic conversational skills.

9/26-12/5 Tue 5:30-7:30 pm TAP 14

BEGINNING SIGN LANGUAGE

\$79 Learn and practice finger spelling and signs for 350-450 words.

9/26-12/12 Tue 5-7 pm TAP 16

CONTINUING SIGN LANGUAGE

\$75 Pick up speed and expand your signing vocabulary with immersion practice.

9/25-12/11 Mon 5-7 pm TAP 16

GOLD CLASSES

Douglas County Residents 60 years of age or older, and Disability Gold Card holders are eligible for a 20% DISCOUNT off selected classes. Enter "GOLD" during checkout or ask for discount.



Register Now

For full descriptions: umpqua.edu/cwt



ARTS CLASSES

umpqua.edu/arts

CANVAS & CORK

\$59 Create an amazing painting as you enjoy a glass of wine.

9/23	Sat	1-4 pm	Lang Tasting Room
10/21	Sat	1-4 pm	Lang Tasting Room
11/18	Sat	1-4 pm	Lang Tasting Room

WATERCOLOR PAINTING **NEW**

\$99 Have fun experimenting with watercolor techniques.

10/12-12/7	Thu	5-8:30 pm	CWT 14
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BEGINNING PENCIL DRAWING **NEW**

\$99 Learn the 3 stages of drawing with pencil, from outline to shading and detail.

9/30-12/9	Sat	1-3 pm	CWT 16
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ONE DAY STAMP CAMP **NEW** - CARD MAKING

\$59 Create unique one-of-a-kind holiday cards to share with family and friends.

10/7	Sat	Noon-5 pm	TAP 14
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BEGINNING CARD MAKING **NEW**

\$129 Learn to make gorgeous hand-made all occasion cards, and tools to take.

10/4-11/29	Wed	6:30-8:30 pm	TAP 15
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ACRYLIC PAINTING WORKSHOP **NEW** FOR TEENS

\$65 Learn painting techniques to create an animal painting.

10/7	Sat	1-4:30 pm	CWT 14
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JUMP RING JEWELRY MAKING **NEW**

\$79 Learn how to make jump jewelry for yourself or as gifts.

10/7	Sat	9 am-1pm	CWT 15
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RUG HOOKING **NEW**

\$49 Learn the art of rug hooking using various techniques while making a small sampler rug.

10/21	Sat	1-4 pm	CWT 14
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BEGINNER BLOCK PRINTING **NEW**

\$99 Learn to transfer images onto carving blocks and engrave unique works of art.

10/28	Sat	Noon-4 pm	CWT 14
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SOCK KNITTING MADE SIMPLE **NEW**

\$59 Join us in knitting a cozy pair of socks perfect for winter.

11/4	Sat	1-4 pm	CWT 14
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MIXED MEDIA AND PAINTING **NEW** CLASS FOR TEENS

\$65 Learn painting/mixed media techniques to create mixed media artwork.

11/25	Sat	1-4:30 pm	CWT 14
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SAFETY

umpqua.edu/safety

DRIVER EDUCATION

Have permit available when registering.

Visit umpqua.edu/drivers-ed for information on our Driver Education program or call 541-440-4668.

DRIVER EDUCATION AGE 15-17 WITH PERMIT

\$269

10/17-11/28 Tue, Thu 6-8:30 pm TAP 15

ADULT DRIVER EDUCATION

\$425

10/17-11/28 Tue, Thu 6-8:30 pm TAP 15

CERTIFIED FLAGGER TRAINING

\$139 Prepare to be a flagger for work zone traffic control. Receive State of ODOT Credentials for Flaggers.

First Tues of the month 4:30-10 pm Remote

BOATER SAFETY

\$25 Students who pass the course can apply for their boater education card as required by Oregon's mandatory Boater Education Program.

8/26 Tue 5-9 pm CWT 15

9/20 Wed 5-9 pm CWT 15

HANDGUN SAFETY AND SELF DEFENSE

\$79 Gain knowledge and proficiency to safely use and care for handguns from a nationally certified instructor.

10/12 Thu 6-9 pm CWT 15

10/14 Sat 9 am-noon Range

(Meet at Roseburg BiMart, 1381 NW Garden Vly Blvd.)



Register Now

For full descriptions: umpqua.edu/cwt



CPR & FIRST AID

umpqua.edu/cpr

The American Heart Association strongly promotes knowledge and proficiency in all AHS courses and has developed instructional materials for this purpose. Use of these materials in an educational course does not represent course sponsorship by the AHA. Any fees charged for such a course, except for a portion of fees needed for AHA course materials, do not represent income to the AHA. Classes with low enrollment are subject to cancellation.

AHA/BLS HEALTHCARE CLASSES

AHA HEALTHCARE PROVIDER (BLS) SKILLS CHECK

\$70 The skills check session is for people completing the online AHA HCP BLS course.

Schedule appointment

AHA BLS/HS INSTRUCTOR TRAINING

\$299

9/16	Sat	9-3 pm	CWT 15
11/4	Sat	9-3 pm	CWT 15

AHA HEALTHCARE PROVIDER (BLS)

\$99

9/14	Thu	5-9 pm	CWT 15
10/19	Thu	5-9 pm	CWT 15
11/16	Thu	5-9 pm	CWT 15
12/14	Thu	5-9 pm	CWT 15

AHA HEALTHCARE PROVIDER RECERT (BLS)

\$99

8/29	Tue	5-9 pm	CWT 15
9/25	Mon	5-9 pm	CWT 15
10/30	Mon	5-9 pm	CWT 15
11/28	Tue	5-9 pm	CWT 15

COMMUNITY MEMBERS & FAMILIES

Get trained and certified in CPR and First Aid.

AHA CPR/AED TRAINING

\$64

9/19	Tue	5-9 pm	CWT 15
10/16	Mon	5-9 pm	CWT 15
11/14	Tue	5-9 pm	CWT 15
12/12	Tue	5-9 pm	CWT 15

AHA FIRST AID CPR AED

\$94

9/19-20	Tue, Wed	5-9 pm	CWT 15
10/16-17	Mon, Tue	5-9 pm	CWT 15
11/14-15	Tue, Wed	5-9 pm	CWT 15
12/12-13	Tue, Wed	5-9 pm	CWT 15

AHA FIRST AID/CPR AED FOR INFANTS

\$94

10/14	Sat	9 am-3:30 pm	CWT 15
12/9	Sat	9 am-3:30 pm	CWT 15



PROFESSIONAL DEVELOPMENT

umpqua.edu/professionaldevelopment

COMPUTER APPLICATIONS

INTRO TO COMPUTERS **NEW**

\$99 Introduction to computers for beginners and novices.

10/2-10/11 Mon, Wed 6-8 pm CWT 11

NEXT STEPS IN **NEW**

COMPUTER EXPLORATION

\$99 Introduction to computers for beginners and novices.

10/23-11/1 Mon, Wed 6-8 pm CWT 11

PHOTOGRAPHY & YOUR **NEW**

MOBILE DEVICES

\$89 Join us for this business-focused class designed to enhance your photo skills for online marketing.

9/20, 10/4, 10/18, 11/5 5-8:30 pm TAP 14

SHORT-TERM TRAINING

POLICE RESERVE ACADEMY

\$3,300 For information about the program and to apply, please visit <https://umpqua.edu/criminal-justice-career-technical/police-reserve-academy>.

9/30-6/15 Sat 7 am-5 pm JH 14

PROFESSIONAL TRUCK DRIVER TRAINING

\$5,200 For more information or to apply for the program, visit umpqua.edu/commercial-truck-driving or call 541-440-4601.

Short-term Training continued on pg. 10



Register Now

For full descriptions: umpqua.edu/cwt



Short-term Training continued from pg. 9

LEADERSHIP BOOT CAMP

\$899 7-week cohort for emerging managers, shift leads, and administrators to improve leadership and supervisory calls.

10/10-11/21 Tue 9 am-4 pm CWT 15

ADVANCED LEADERSHIP BOOT CAMP

\$699 Take the skills you learned in Leadership Boot Camp and apply it to your team

10/12-11/23 Thu 1-4 pm TAP 16

FORKLIFT TRAINING

\$129 Learn the skills and requirements necessary to operator a forklift safely.

9/9 Sat 8 am-4 pm CWT 15

CONFLICT MANAGEMENT

\$245 Learn successful conflict management strategies to apply in your workplace.

9/5-9/29 Online

DATA ANALYSIS SERIES

COMPLETION AWARD

\$495 Gain a better understanding of how to analyze data in a business setting.

9/5-12/1 Online

MASTERING EXCEL SERIES

COMPLETION AWARD

\$495 Learn skills to create, edit and manage spreadsheets using Microsoft Excel.

9/5-12/1 Online

BOOKKEEPING SERIES

COMPLETION AWARD

\$495 This program focuses on cash basis accounting.

9/5-12/1 Online

BUSINESS WRITING SERIES

COMPLETION AWARD

\$495 Take all 3 business writing courses at a discounted rate — Business Writing, Effective Copywriting and Writing News and Press Releases.

9/5-12/1 Online

DIGITAL MARKETING SERIES

COMPLETION AWARD

\$495 Get a fundamental yet advanced introduction to eMarketing.

9/5-12/1 Online

EXTRAORDINARY CUSTOMER SERVICE

\$145 Discover how easy it is to tweak your customer service from the ordinary to the extraordinary.

10/2-10/27 Online

LEADERSHIP SERIES

COMPLETION AWARD

\$395 Get practical, easy to understand, and insightful methods for new or experienced supervisors and managers.

9/5-12/1 Online





The Umpqua Valley STEAM Hub ... supporting families, educators, youth-serving organizations and community members to provide quality STEAM learning experiences for our youth. We provide professional development and consulting, community events, and manage a resource lending library for educators and youth organizations.

For more information contact:
teresa.middleton@umpqua.edu

Come visit us on the UCC campus in the hexagonal building between Community Workforce Training and Wayne Crooch Hall.



REGISTRATION POLICIES & PROCEDURES

UCC Community Education Classes are open to the public. Classes are open to students 16 years and older unless otherwise stated. Youth and Family classes are specifically designed for young people, teens, or families. Payment is due at time of registration. Make checks payable to UCC. Visa, MasterCard and Discover Card are accepted. Pre-registration is strongly encouraged. Registration at the first class session cannot be guaranteed in cases where the class is full or canceled due to low enrollment numbers. UCC will contact you via the email address provided at registration for class confirmation, cancellation, a change in time, facility or location, or if the class is full.

Full refunds will be issued to all students if UCC must cancel a class. To cancel a class, contact UCC Community and Workforce Training at 541-440-4668. Financial credit towards future classes may be considered based on special circumstances but is not guaranteed. Requests based on special circumstances must be requested in writing to: Community Education and Workforce Training Office, PO Box 967, Roseburg, OR 97470

Inclement Weather: Classes held on campus are closed when UCC is officially closed due to severe weather. Remote class locations may also be closed. Listen to local radio stations or visit umpqua.edu for weather closures.



Umpqua Business Center, 522 SE Washington Ave., Roseburg

FREE BUSINESS ADVISING

The SBDC is here to provide solutions to help you and your business grow. Whether you're already in business or looking for help with your great business idea, our team of business advisers is ready to assist with planning, analyzing cash flow, marketing,

business registration and more. Our clients learn from experienced advisers who bring important skills and perspectives to help businesses thrive. All advising is confidential and provided at no cost to clients. **Request advising today at umpqua.edu/sbdc**



CLASSES & WORKSHOPS

The SBDC hosts a variety of classes and workshops throughout the year designed to help you learn the skills needed for business success, such as:

- First Steps to Starting a Business
- Create a Viable Business Plan
- QuickBooks Basics

- Social Media & Marketing
- Recordkeeping & Estimating for Contractors
- Construction Contractors Board (CCB) Training & Exam
- Real Estate Brokers & Property Management License Training
- Small Business Management (9-month courses), and more!



NEW for 2023! Small Business Management for Contractors

Centered on supporting new contractors, covering topics including payroll and taxes, basic financials, government contracts, working with subcontractors, marketing, intermediate estimating, working with vendors, and much more.

For information and registration, visit umpqua.edu/sbdc



The Oregon SBDC Network is funded in part through a Cooperative Agreement with the U.S. Small Business Administration and the Oregon Business Development Department. Programs and services are provided to the public on a non-discriminatory basis. Language assistance services are available for limited English-proficient individuals.



THE SOUTHERN OREGON WINE INSTITUTE



SOUTHERN OREGON
WINE INSTITUTE

Your Gateway to the Umpqua Valley Wine Industry

SOWI was established as part of the Danny Lang Teaching, Learning & Event Center in 2008 at Umpqua Community College with a mission to serve the wineries of Southern Oregon and as a resource for skilled winery workers.

The SOWI facilities are accessible to the wine industry community and continue to raise the profile of the surrounding wine-growing regions.

Visit umpqua.edu/sowi for more information.
541-440-4629

For updates please visit [facebook.com/sowicellars](https://www.facebook.com/sowicellars)

SAVE THE DATE

Nov. 24 & 25

Noon-5 p.m.

Thanksgiving Weekend
Post-Harvest Celebration

Dec. 2

Noon-5 p.m.

2nd Annual Holiday
Pet Portrait Day



Labor Day Weekend Open House

Saturday & Sunday, Sept. 2 & 3

Noon to 5 p.m.

Join us in the tasting room

- **Appetizers**
- **Wine Tasting**
- **Bottle Sales**

As SOWI expands in support of our regional wine industry, it continues to offer:

- **Incubator Service**

Supporting start-up wineries to produce quality wines on site and established wineries with access to equipment

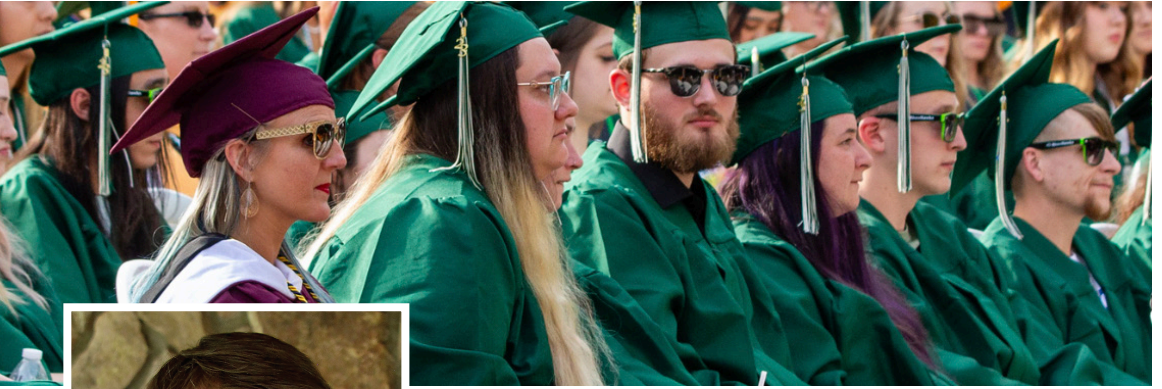
- **Tasting Room**

Serving award-winning wines made on site. (Open for special tasting events)

- **Event Center**

Scenic views and a state of the art facility available to the public to rent for special events

ADULT BASIC SKILLS



TOM TYLEE, ABS DIRECTOR

Students in our programs work at their own pace and are supported every step of the way. Come talk with us today and find out more. ”

STEP BACK IN & STUDY FOR YOUR GED or LEARN ENGLISH

GED

**Ready to finish high school?
Classes are NOW FREE each term.**

Earning your GED at Umpqua Community College gets you benefits.

- Learn from qualified instructors with decades of experience.
- We pay for you to take your GED test, over a \$150 value.
- We work directly with community partners to help you start college or find a job after getting your GED.
- Students can qualify for a 12-credit tuition waiver to attend Umpqua Community College — over a \$1,300 value.

We offer flexible options for students.

- Study full time or part time
- Day and evening classes available
- Attend class in person or remotely





Every day, students from diverse backgrounds hone their skills to become better English speakers.

ESOL

(English to Speakers of Other Languages)

Our ESOL program offers beginning and intermediate level English classes for adults. Classes are offered in the evening and are available to join in person or remotely via a computer. Students will develop their skills in speaking, reading, writing, and listening.

aprende inglés

영어를 배우다

вчити англійську

学英语

เรียนภาษาอังกฤษ

¿Qué es ESOL?

Las clases de ESOL enseña a leer, escribir, y hablar inglés. Los estudiantes también aprenden sobre la cultura estadounidense, el trabajo, y la vida.

¿Cuanto cuesta?

Las clases de inglés son gratis.

¿Como empezar?

Para obtener más información, por favor contáctenos en el Centro Woolley al 541-440-4603, por correo electrónico a uccabs@umpqua.edu, o en la web en umpqua.edu/learn-english.

Registration is open. Classes are NOW FREE each term. For more information, visit umpqua.edu/abs, call 541-440-4603, or email uccabs@umpqua.edu

Umpqua Community College offers in-person classes at the Woolley Center in Roseburg, and at the South County Campus in Tri-City. Remote options are available for students who are unable to attend in person.



UMPQUA
Community College

Umpqua Community College
1140 Umpqua College Road
PO Box 967
Roseburg OR 97470

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LEADERSHIP BOOT CAMP

Join other managers, shift leads and administrators in improving your leadership and supervisory skills.

TOPICS COVERED: DiSC Assessment • Coaching • Giving and Receiving Feedback
Workplace Improvement Plan • Decision Making • Time Management • Growth Plan
Goal Setting • Problem Solving • Conflict Resolution



See pg. 10
for class dates
& times

Instructor & Facilitator: Pam Leone,
Leadership Development Professional, Certified DiSC
Workplace Facilitator, and SHRM Certified.

ADVANCED LEADERSHIP BOOT CAMP

Designed to provide a clear, concise, and practical guide to improve your team.

Based on the best-selling book, *The Five Dysfunctions of a Team* by Patrick Lencioni, this program is designed to provide a clear, concise, and practical guide to improve your team. Master the five behaviors: **building trust, mastering conflict, achieving commitment, embracing accountability, and focusing on results.**

This program is reinforced by DiSC, a powerful behavioral tool that has been helping people connect better for years. You and your team are about to embark on what could be a very challenging and very enlightening journey.