



July 21, 2023

Dr. Rachel Pokrandt  
President  
Umpqua Community College  
1140 Umpqua College Road  
Roseburg, OR 97470

Dear President Pokrandt:

This letter serves as formal notification and official record of action taken by the Northwest Commission on Colleges and Universities (NWCCU) at its meeting on June 21-23, 2023, concerning the Spring 2023 Evaluation of Institutional Effectiveness of Umpqua Community College. This action was taken after consideration of evidence, including the institution's Self-Evaluation Report, the Peer-Evaluation Report, the optional Institutional Response to the Peer-Evaluation Report, and information received as part of the institutional representative meeting with Commissioners.

### **Accreditation**

Reaffirm Accreditation

### **Status of Previous Recommendations Addressed in this Evaluation**

- Finding Type 1: Spring 2022 Policies, Regulations, and Financial Review - Fulfilled
- Finding Type 2: Spring 2022 Policies, Regulations, and Financial Review - Fulfilled

### **Commendations**

The Commission commends Umpqua Community College for:

1. Its efforts to find student centered solutions through transparent and open communication, campus-wide collaboration, shared governance, and engagement.
2. Implementing an effective system of assessment and for its use of the results to continuously improve student learning.
3. Engaging the local and regional communities through recent partnerships that foster strong industry connections, special events, and expanded outreach.

### **Recommendations Substantially in Compliance but in Need of Improvement**

The Commission recommends that Umpqua Community College:

- Recommendation 1: Spring 2023 Evaluation of Institutional Effectiveness - Develop a technology master plan and establish planning processes. (2020 Standard(s) 2.I.1)
- Recommendation 2: Spring 2023 Evaluation of Institutional Effectiveness - Update its facilities master plan and establish planning processes. (2020 Standard(s) 2.I.1)
- Recommendation 3: Spring 2023 Evaluation of Institutional Effectiveness - Develop a framework to evaluate the effectiveness of advising. (2020 Standard(s) 2.G.6)

### **Future Evaluations**

- Ad Hoc Report Fall 2024
  - Recommendation 1: Spring 2023 Evaluation of Institutional Effectiveness

- Recommendation 2: Spring 2023 Evaluation of Institutional Effectiveness
- Recommendation 3: Spring 2023 Evaluation of Institutional Effectiveness
- Mid-Cycle Review Spring 2026
- Year 6 - Standard 2 - Policies, Regulations, and Financial Review Spring 2029
- Year 7 - Evaluation of Institutional Effectiveness Spring 2030

NWCCU is committed to an accreditation process that adds value to institutions while contributing to public accountability, and we thank you for your continued support of this process. If you have questions about any of the information in this letter, please contact your staff liaison, Dr. Ed Harri, at [eharri@nwccu.org](mailto:eharri@nwccu.org).

Sincerely,



Sonny Ramaswamy  
President

cc: Dr. Teresa Rivenes, Vice President, Academic Services  
Mr. Steve Loosley, Board Chair  
Dr. Karin Hilgersom, President, Truckee Meadows Community College  
Mr. Ben Cannon, Executive Director, Oregon Higher Education Coordinating Commission